

In Remembrance: Sister Cécile Cloutier, s.c.o

When D'Youville Senior Care, then known as D'Youville Manor, opened its doors in 1960, Sister Cécile Cloutier was there. In fact, before her passing this Summer she was the last remaining Sister who was with us on our opening day, 61 years ago. Sr Cécile had a long, dedicated career at D'Youville working in both the D'Youville Nursing and Social Services Departments for more than 24 years from 1960-1965, 1973-1980, and again from 1997-2005. At our 50th Anniversary celebration in 2010, she remarked, *"I was 27 years old and just out of nursing school when I became the Director of D'Youville Manor's long-term care unit in 1960 and went on to work in practically all of the D'Youville departments. During all my years, I am proud to have contributed to the development and nurturing of the many bonds that are conducive to beautiful friendships and to a powerful family spirit."* For the past 16 years, her commitment and dedication took her to Bachand Hall through a unique partnership with the Massachusetts Department of Children and Families, where she impacted over 100 young women who were aging out of the Foster System by providing them with a home and a brighter future or as she shared, *"I love the young, sometimes tough love, but they are open for change."* After 69 years of religious life, on August 29th, 2021, Sr. Cécile Cloutier entered Eternal Life at the age of 88. Her impact on the Greater Lowell community is immense and her dedication to D'Youville, since the day we opened our doors, will forever be in our memories and in our hearts.



Volunteer Spotlight: Gloria Langlois

When our campus was closed to visitors last year, that included our wonderful volunteers. Our volunteers play an integral part helping our residents enjoy each day at D'Youville. Gloria Langlois has been volunteering at D'Youville since 2016 and was one of the first to return when we were finally able to open our doors again! A retired nurse, she understands the importance of infection control and ensures that our residents are safe! Gloria committed to a schedule of two hours a week assisting our residents with transportation to activities and the hair salon. There are many days, when she's still helping our residents, 5 or 6 hours later! Gloria is also a long-term member of the D'Youville Ladies Guild, which has supported the D'Youville fundraising efforts as well as various resident programs and activities. Thank you Gloria for all that you do and for your dedication to our residents.

Thank you to our all of our 2021 Event & Program Supporters: A huge thank you to all of our sponsors for their generous support of D'Youville.

Titanium Level: Demoulas Foundation, Eastern Salt, Inc., Enterprise Bank.
Platinum Level: Jeanne D'Arc Credit Union. **Diamond Level:** the Campbell Family, DUNKIN' Adie Conway, Fallon Health, HPC Foods, Lowell Five Bank, Partners Pharmacy. **Gold Level:** DCU, The Durkin Company, Fred Church Insurance, The Greater Lowell Community Foundation, Trinity EMS, Washington Savings Bank. **Silver Level:** Align Credit Union, Axial Benefits, Chris Milot Plumbing & Heating, Circle Health, Coca-Cola of New England, Dracut House of Pizza, Eastern Bank, Fishbones of Chelmsford, the Friel Family, Gervais Ford, HUB International, O'Connor Photography Studios and Sallop Insurance.

SAVE THE DATE: 2022 Events

We hope to see everyone in-person in 2022!

Ladies Golf Classic

Tuesday, May 17th, 2022 | Shaker Hills Country Club, Harvard, MA

Golf Classic

Monday, June 6th, 2022 | Indian Ridge Country Club, Andover, MA

Lasting Impressions

Thursday, November 3, 2022 | Four Oaks Country Club, Dracut, MA

For the latest on our events and happenings at D'Youville, please make sure we have your current email address. Please email fundraisers@dyouville.org to update your info. We will also announce updates via our Facebook page.

D'Youville In the News: Top 100 Women-Led Businesses in Massachusetts



D'Youville is honored to once again be counted among the **Top 100 Women-Led Businesses in Massachusetts**. This is the 21st year that TCI – a Boston-based nonprofit organization devoted to advancing women in leadership positions—created the list through a nomination process and reviewed both for-profit and not-for-profit organizations. We are honored to be named alongside our Lowell friends at Lowell Community Health Center and UMass Lowell. Congratulations to our President & CEO Naomi Prendergast for receiving this honor for the 8th year in a row! To view the full list, visit the Boston Globe Magazine's Women & Power issue or online at <https://www.bostonglobe.com/magazine>.

Caring Connection

HOLIDAY 2021

Notes from Naomi

Dear Friends,

Happy Holidays! We are so glad to share with you highlights of the many recent activities enjoyed on the D'Youville campus despite continued COVID-19 restrictions.

I am proud to say that 100% of D'Youville staff members are now fully vaccinated against the COVID-19 virus, and each employee participates in our weekly surveillance testing program. We are committed to maintaining a safe environment for those we serve. While State guidelines still include certain limitations, most importantly, our doors are again open for visits with loved ones.

We were delighted to see many of our donors and friends in September at an outdoor gathering hosted by Jill and Don Adie. In October, we resumed D'Youville special events with our Dual Golf Classic, combining our Ladies and traditional "Classic" annual golf tournaments. We hope to see you at the in-person events currently planned for 2022!

With our mission at the heart of everything we do, we strive to delight those we serve even amidst the challenges facing today's health care providers. Our long term occupancy has rebounded to pre-pandemic levels, but as with all business sectors, recruiting staff has never been more difficult. Average wages have risen dramatically, especially for nursing staff, but with the vast majority of our revenue coming from public funding (Medicare and Medicaid), we are unable to offset these costs by charging more for our services. We realize that more and more, we will need to depend on the generosity of our supporters to fund the "extras" that enhance the lives of our residents.

Please enjoy this issue of Caring Connection! As always, many thanks for your continued friendship and support.

Warm wishes,

Naomi Prendergast, President and CEO



D'Youville Foundation

www.dyouville.org

[@DYouvilleLowell](https://www.facebook.com/DYouvilleLowell)

Employee Spotlight: Emily Doyon, Director of Independent Living, Bruyere Gardens



A big welcome to our new Director of Independent Living at Bruyere Gardens, Emily Doyon! Emily joined us this summer after the retirement of Paula Eldridge. Emily grew up in a small town in Western, MA and joked *"If I looked sideways, my grandma knew about it!"* She has worked in the affordable housing space for 25 years and brings a breadth of experience including work for prestigious Boston-based development and management firms that re-purposed abandoned mill buildings into affordable housing. Her work has included facilitating access to quality affordable housing opportunities for our veterans, homeless, seniors, struggling artists and those with developmental disabilities. *"The work environment at D'Youville is very special. There is plenty of work to get done and times its really challenging, but we all have the same mission. I look forward to sharing my industry knowledge and compassion for people."* When she's not at Bruyere Gardens, Emily enjoys hiking, archery, photography, animals, yoga and spending time with her husband and two adult sons. Join us in welcoming Emily to the D'Youville family!

Donor Spotlight: The Boucher Family

In 2019, the Boucher family toured The Saab Residence, our assisted living facility, as a possible new home for one of their family members. While touring Pawtucket Lane, our memory care neighborhood, son Norm spotted some of the Historical photos we display. He mentioned that his grandfather ran Boucher's Market, a fixture in the Pawtucketville section of Lowell beginning in 1925. As it turned out, we had a photo of the market that was waiting to be framed to be included in the collection along with several other historical photos. Norm called our Foundation office the next day and said that he and his wife Helen would like to donate funds to have the photos framed. A few years later, his Mom Irene is now living at the Saab Residence and can enjoy the photo every day. Norm's brother Roger and his wife Maura, have been a long-time donors to D'Youville and contributed to the capital campaign to build the Saab Residence. The family now visits frequently alongside their father Roger Sr. to spend time with Irene. The family has expressed their satisfaction with the care and the staff at the Saab Residence and they have truly become a part of the D'Youville family. Thank you to the Boucher family for their continued support.

Employee Spotlight: Mike Ferrick, Chief Operating Officer

Mike Ferrick has done an outstanding job as Administrator/Director of Post-Acute Services since joining D'Youville in 2017. For anyone with a loved one at D'Youville Senior Care or the D'Youville Center for Advanced Therapy, Mike has been in constant communication with our community with the latest updates from our campus during this ever-changing and challenging time. Always, calm, cool and collected, no question was too small and no problem too big as he played a huge role in keeping our community safe, helping our employees to be their best during this ever-changing time, and ensuring our families were informed throughout it all. We are pleased to announce that Mike has been promoted to the position of Chief Operating Officer. In his new role he will expand his current responsibilities to also include top-level oversight of our assisted living (The Saab Residence), and will join the DLWC Finance Committee. Congratulations to Mike on this well-deserved promotion!



Employee Spotlight: Roger Mendes, Maintenance Team

Maintaining our large campus is no easy feat. It takes a team of dedicated people to keep all of our buildings in tip, top shape. Roger Mendes, celebrated his 5th anniversary on the D'Youville Maintenance Team this year. His knowledge and experience has been instrumental in completing some big projects around our campus. Roger has taken the lead on many of our larger projects including the months long upgrade of the D'Youville Senior Care Memory-Care Country Kitchen Community room in 2019. Not only did he coordinate and manage all of the different vendors and contractors during the extensive construction process and upgrade of the community kitchen and dining space, he ensured that the quality of the environment for the residents and staff was a top priority! Other projects that he has spearheaded include replacing all the windows at Bruyere Gardens. His hard work and dedication is instrumental in maintaining a quality environment for our residents and staff. We are blessed to have him as part of our wonderful team!

Employee Spotlight: Amanda Grand, Nutrition Assistant, Dining Services

There are so many people who keep D'Youville running each day and are such an important part of the behind-the-scenes on campus! Amanda Grand joined the Dining Team in 2012 when she was in high-school. During the past nine years, she has had the opportunity to experience almost every position in the Dining Department progressing through several positions from dining aide, concierge role, prep cook, cook and her current position as a nutrition assistant. Her vast experience in the department gives her a unique perspective as an "all-around" person in the kitchen. She is a valued team player who encourages her co-workers to work together and always goes above and beyond to put the residents needs first. Thank you Amanda for your dedication to D'Youville!



Congratulations to our 2021 Employee Award Winners!

Congratulations to our 2021 winners of "The Mary Ann Tirabassi Memorial Employee Award" and "The Cochran Family Employee Award." Five Tirabassi Awards and one Cochran Award of \$1000 are made each year. One of the most prestigious awards on our campus, to be chosen, individuals are nominated by a co-worker or family member. To be eligible each Individual must provide direct care in the SCU, or support that direct care with the work that they do. All nominees are then reviewed by a committee to determine the awardees for the year. We are proud to announce our 2021 winners: Coryn Adams, Beth Allison, Crystal Czarnionka, Christila Fleurissaint, Marjorie McFarlane and Lisa Shockley.

"The Mary Ann Tirabassi Memorial Employee Award" was established by the Tirabassi family to support on-going annual financial awards for deserving employees, who either provide direct care in the SCU, or support that direct care with the work that they do. "The Cochran Family Employee Award" established by Kathy Cochran, the daughter of Beverly Lagonikos, and her husband Mark is based on the same criteria as the Tirabassi Award. Congratulations to our six very deserving winners and a huge thank you to the Tirabassi and Cochran families for making this possible!



Event Spotlight: 2021 In-Person Events

Park Dedication

On June 24, 2021, we were finally able to come together to hold the Dedication Ceremony to re-name D'Youville Park to the "Sisters of Charity of Ottawa Legacy Park," honoring the Founders of D'Youville Life & Wellness Community. It was a spectacular day and it felt so great to be together again. Nine of the 10 Sisters joined us for the ceremony featuring a welcome by Naomi Prendergast, President & CEO; Invocation by Alison Kalman, Chair, D'Youville Foundation; Remarks by Joseph Clermont, Esq, Chair, D'Youville Life & Wellness Community; remarks by Sister Pr scille Malo s.c.o. Provincial Superior; and a blessing of the park by Debbie Scionti, Director of Mission and Values. Board members, employees and members of the community came for the celebration attended by Sister Jeanne Archambault, Sister Gertrude Coutu, Sister C cile Cloutier, Sister Florence Demers, Sister Cecile Duquette, Sister Therese Forest, Sister Pauline LeBlanc, Sister Pr scille Malo and Sister Lucille Mire. A place for reflection and renewal, this park is dedicated to the Sisters who have made a lasting impression on D'Youville and the Greater Lowell Community. Next Spring, we invite you to visit to enjoy the rows of newly planted daisies and heather (the official flowers of the Sisters of Charity of Ottawa) and see our newly unveiled sign, welcoming visitors to the Sisters of Charity of Ottawa Legacy Park.



Jill & Don Adie Donor Event

A huge thank you to Foundation Board member and Vice Chair, Jill Adie and her husband Don, who hosted a lovely outdoor reception, poolside at their home for us on September 29th. It was the first time since 2019 that we were able to get together in-person with long-time supporters and new friends. The evening featured cocktails, hors d'oeuvres and great conversation. Jill was presented with a proclamation from the office of Congresswoman Lori Trahan for her on-going work with D'Youville and the Greater Lowell community. Thank you to all who joined us and for their generous donations that evening raising more than \$5K for D'Youville! We look forward to coming together more frequently in 2022!



Dual Golf Classic @ Indian Ridge Country Club

It was wonderful to finally be in-person with our supporters and friends on a beautiful, sunny, crisp Fall day the at the D'Youville Dual Golf Tournament at Indian Ridge Country Club on October 19th! The sold-out event combined the Ladies Golf and the Golf Classic this year. Everyone enjoyed catching up after so long. A huge THANK YOU to everyone who came out to play, and to our volunteers for helping to make everything run so smoothly! Thank you to all of our Sponsors for their continued support of D'Youville. A special shout-out to Titanium Sponsors: Demoulas Foundation, Eastern Salt, Inc. and Enterprise Bank and Platinum Level Sponsor: Jeanne D'Arc Credit Union as well as to all of our corporate and individual supporters. Thanks to Dunkin' Adie Conway for gifting all a warm fleece vest and to HPC for providing hamburgers and hot dogs at hole 9. We look forward to seeing everyone on the green in 2022 for our Ladies Golf Classic and Golf Classic.

2021 Virtual Events

2021 Virtual Raffle

Each year our visitors, families and supporters look forward to our annual Raffle Basket Fundraiser and purchase raffle tickets for the chance a chance to win one or more of our amazing baskets. While we were unable to display our baskets in our lobby, we did not disappoint. The Virtual Raffle ran from October 1-31st and winners were announced live on Facebook on October 12. Items included: the chance to win big with several Scratch Ticket Baskets; the Dunkin' Dreams basket for the ultimate DD fan; tickets to the Boston Pops Holiday performance in Lowell with a gift certificate for dinner; adorable Pioneer Woman items from her kitchen collection; a Solo fire pit and all the fixings for s'mores; huge premium wine and liquor baskets and so much more! A huge thank you to all of our employees and supporters who donated items this year! We surpassed our initial fundraising goal and raised over \$7K!



2021 Virtual Walk

Once again, the Steppin' Out for Seniors event, which normally kicks-off our Walk & Carnival event on our campus, with a 1-mile walk around our campus, went virtual from October 1 into November. Participants were asked to walk at a location of their choice. Visitors to the Sisters of Charity of Ottawa Legacy Park were treated to brightly colored signs outlining the course. Did you know that four times around the park is 1 mile. Our top fundraisers included the Saab Residence Peaches team led by Sr. Marilyn, raising almost \$1000! And, the mother/daughter team headed by Dot Bergeron, at Bruyere Gardens. All participants who raised \$25 or more (or \$100 or more per team) received a super-cute t-shirt. Thank you to all for helping us to surpass our fundraising goal of \$5000 this year!