



Frequently Asked Questions

Thank you for inquiring about the Saab Residence, D'Youville's Affordable Assisted Living & Memory Care Residence. The following are Frequently Asked Questions we thought that you may find useful. Should you have any more specific inquires, or require additional information, please contact Christy Nary at (978) 569-1016.

- Q:** What is included in the basic monthly fee?
A: The basic rental fee includes your own individual apartment, dining services for three meals per day, up to one hour of assistance with your Activities of Daily Living (ADL's), medication management, housekeeping, laundry and 24 hour on-site staffing for safety and security.
- Q:** Does the monthly fee increase each year?
A: The rate structure may change annually due to cost of living adjustments and increases. All residents and their families will be notified in writing of such changes.
- Q:** How does the internal subsidy affect my rent?
A: Based on the income and income from assets criteria set forth in our residency agreement, your rate may be subsidized to assist you with your monthly rent.
- Q:** What happens if my health changes and I need additional services?
A: A health assessment will be conducted prior to your admittance to the Saab Residence. That assessment will determine your eligibility for residence as well as the services that you require. We understand that circumstances can change, therefore, your service plan will be updated every 6 months to address additional needs
- Q:** What happens if during my stay, I need more care than the Saab Residence can provide?
A: It is our policy to offer priority access to D'Youville Senior Care, our nursing home on campus, pending bed availability and approval of long term care application.
- Q:** What if my finances change?
A: Should your finances change, please contact the Director of the Saab Residence. We will work with you to determine the appropriate course of action.
- Q:** Are pets allowed?
A: Yes, one (1) pet is allowed (weight limit 30 lbs.) such as a dog or cat. Each resident must be able to personally care for their pet.
- Q:** Am I allowed to have overnight guests?
A: Overnight guests are allowed by registering your guest(s). Please consult our "Overnight Guest Policy" for specific guidelines.
- Q:** May I invite guest to the dining room for dinner?
A: Dinner guests are allowed for nominal fee. In addition, a kitchenette is included in the Traditional Assisted Living apartments, including a sink, small refrigerator and counter space for your convenience. We also have a community Room fully equipped with cooking appliances for your use.

DIRECTIONS TO D'YOUVILLE LIFE & WELLNESS COMMUNITY

from the South (Boston, MA):

Take I-93 North for 11.8 miles to Exit 28B, I-95 South (toward Waltham). After 5.4 miles, take Exit 50A to merge onto US North (toward Lowell). Take US-3 North for 13.3 miles, exiting at 84 for MA-4 (toward North Chelmsford/Chelmsford). Keep right at the fork, following signs for Drum Hill Road/Lowell. Continue on Drum Hill Road for 0.3 miles at which point it turns into Westford Street, then keep left to stay onto Wood Street. Go over the Rourke Bridge, and turn left at Pawtucket Blvd. Take the first right onto Old Ferry Road. Old Ferry Road ends at Varnum Avenue; turn left. D'Youville will be on your immediate right.

From the North (Manchester, NH):

Take I-293/New Hampshire 3A South (toward Concord/Boston), until you reach the Frederick Everett Turnpike (partial toll road). After 13.1 miles, continue onto US-3 South, entering Massachusetts, and drive 8.3 miles to Exit 90, MA-113 (toward Dunstable/Tyngsboro). Turn right at MA-113 E/Kendall Road; continue on MA-113 East for 7.5 miles. Take a left at Butterfield Road, then right on Sherburne Avenue. After 1.5 miles, continue onto Varnum Avenue. D'Youville will be on your left.

Public Transportation:

From Boston's North Station, take the Commuter Rail - Lowell Line. When you reach Lowell, it's a short walk to Lowell's Kennedy Center, where you can pick up the #7 bus, towards Lowell "Voke" (or Greater Lowell Vocational Technical School). The bus drives directly onto our campus, stopping directly in front of D'Youville's Senior Care Main Entrance.



D'YOUVILLE LIFE & WELLNESS COMMUNITY

The Saab Residence

Affordable Assisted Living & Memory Care