

Frequently Asked Questions

Thank you for inquiring about the Saab Residence, D'Youville's Memory Care & Assisted Living residence. The following are Frequently Asked Questions we thought you may find useful. Should you have any more specific inquiries, or require additional information, please contact Beverly Stoebel at (978) 569-1018.

- Q: What is included in the basic monthly fee?
- A: The basic rental fee includes your own individual apartment, dining services for three meals per day, up to one hour of assistance with your Activities of Daily Living (ADL's) based on your needs, heat, electricity, and hot water, 24-hour on-site staffing and security, on-site parking,
- Q: Does the monthly fee increase each year?
- A: The rate structure may change annually due to cost of living adjustments and increases. All residents and their families will be notified in writing of such changes.
- Q: How does the affordability piece or internal subsidy affect what my rent will be?
- A: Based on the income and income from assets criteria set forth in our residency agreement, your rate may be subsidized to assist you with your monthly rent.
- Q: What happens if my health changes and I need additional services?
- A: A health assessment will be conducted prior to your admittance to the Saab Residence. That assessment will determine your eligibility for residence as well as the services that you require. We understand that circumstances can change, therefore, an annual recertification assessment will be conducted. Additional services are available, if needed.
- Q: What if my finances change?
- A: Should your finances change, please contact the Director of the Saab Residence. We will work with you to determine the appropriate course of action.
- Q: Are meals included?
- A: Three meals per day are included in your monthly rental fee.
- Q: Are pets allowed?
- A: Yes, one (1) pet is allowed (weight limit 30 lbs.) such as a dog, a cat, bird, fish or turtle that is traditionally kept in the home for pleasure. Each resident must be able to personally care for their pet.
- Q: Am I allowed to have overnight quests?
- A: Overnight guests are allowed by registering your guest(s). Please consult our "Overnight Guest Policy" for specific guidelines.
- Q: May I invite guests to the dining room for dinner?
- A: Dinner guests are allowed for a nominal fee. In addition, a kitchenette is included in the supportive housing apartments, including a sink, small refrigerator and counter space for your convenience.

Executive Office of Elder Affairs Certified Assisted Living

DIRECTIONS TO D'YOUVILLE LIFE & WELLNESS COMMUNITY

From the South (Boston, MA):

Take I-93 N for 11.8 miles to Exit 37B, I-95 S (toward Waltham). After 5.4 miles, take Exit 32A to merge onto US-3 N (toward Lowell). Take US-3 N for 13.3 miles, exiting at 32 for MA-4 (toward North Chelmsford/ Chelmsford). Keep right at the fork, following signs for Drum Hill Road/Lowell. Continue on Drum Hill Road for 0.3 miles, at which point it turns into Westford Street, then keep left to stay onto Wood Street. Go over the Rourke Bridge, and turn left at Pawtucket Blvd. Take the first right onto Old Ferry Road. Old Ferry Road ends at Varnum Avenue; turn left. D'Youville will be on your immediate right.

From the North (Manchester, NH):

Take I-293/New Hampshire 3A S (toward Concord/Boston), until you reach the Frederick Everett Turnpike (partial toll road). After 13.1 miles, continue onto US-3 S, entering Massachusetts, and drive 8.3 miles to Exit 35, MA-113 (toward Dunstable/Tyngsboro). Turn right at MA-113 E/Kendall Road; continue on MA-113 E, turning right on Pawtucket Blvd. Take and immediate left at Butterfield Road, then right on Sherburne Avenue. After 1.5 miles, turn right on Varnum Avenue. D'Youville will be on your left.

Public Transportation

From Boston's North Station, take the Commuter Rail – Lowell Line. When you reach Lowell, it's a short walk to Lowell's Kennedy Center, where you can pick up the #7 Bus, towards Lowell "Voke" (or, Greater Lowell Vocational-Technical School). The bus drives directly onto our campus, stopping directly in front of D'Youville Senior Care's main entrance.

Thank you for your interest in D'Youville Life & Wellness Community's Saab Residence.

