



January 30, 2012

Dear Resident/Family Member:

Thank you for continuing to put your trust in D'Youville Senior Care for the care of your loved one. In keeping with our mission we continuously strive to provide our residents with the upmost quality and compassionate care. As the costs of utilities, labor, insurances regulatory requirements continue to increase, we are once again in a position of needing to adjust our private rates accordingly. This year, the rate structure appears a bit different as our S-Unit will transition fully to a long term care unit over the next few months. You will notice a slight difference in a semi-private room versus a deluxe semi-private. This is based on the layout of the room where it allows for more privacy. For a complete listing of deluxe semi-private rooms, please contact Diane Harden in the Finance Office. All private rate increases go into effect April 1, 2012.

The rate changes will be as follows:

Unit:	Private	Deluxe Semi-Private	Semi-Private
A	\$324	N/A	\$305
B	\$314	N/A	\$292
C	\$324	\$320	\$305
S	\$375	\$355	\$325
W	\$314	N/A	\$292

We appreciate your understanding and support in this matter. If you have any questions please call Diane Harden at 978-569-1000, Ext. 2564

Sincerely,

Andrea Rathbone

Administrator